



GST number 65 384 825
Tax Invoice 2071180620
2 November 2023

Kate Johns
18 Shepherds Lane
Hamilton 3200

Your plan:

Anytime

Customer number:

19-0096-1724

ICP number:

0000161505BCKEO

Every residence has a unique installation control point (ICP) number. Your ICP number is handy to have if you're switching power companies so your property isn't confused with any other.



Could you save money on another plan?

Based on your usage, our **Energy Saver plan** may cost you up to **\$95 less** a year than your current plan.

To switch plans, go to **energya.co.nz** or call us on **0800 123 321**.

We are legally required to provide you with this information.

Need help with your bill? ?

Phone: 0800 123 321

Email: help@energya.co.nz

Opening hours: 6am to 9pm – Mon to Fri

Have you lost power? ?

Phone: 0800 123 321

Opening hours: 24/7 – Mon to Fri

How to pay \$

Direct debit: Set up a direct debit with us at energya.co.nz/directdebit or call us on 0800 123 321.

Online banking: Pay direct to our bank 01-435-6789546-00 using your customer number 19-0096-1724 as the reference.

Pay by phone: Call us on 0800 123 321 to pay by credit card.

In person: Pay by cash, EFTPOS or credit card at any NZ Post Shop.

Have a complaint? If you have a complaint, please get in touch with us on 0800 123 321 or visit energya.co.nz/complaints.

For unresolved complaints you can contact Utilities Disputes, a free and independent disputes service, on 0800 22 33 40 or go to udl.co.nz.




Consumer Powerswitch is a free and independent energy price comparison site. Visit powerswitch.org.nz to check you're on the right plan for your needs.



Understanding your bill

This bill is based on your actual usage for **1 October 2023 – 31 October 2023**.

Here's a breakdown of your bill

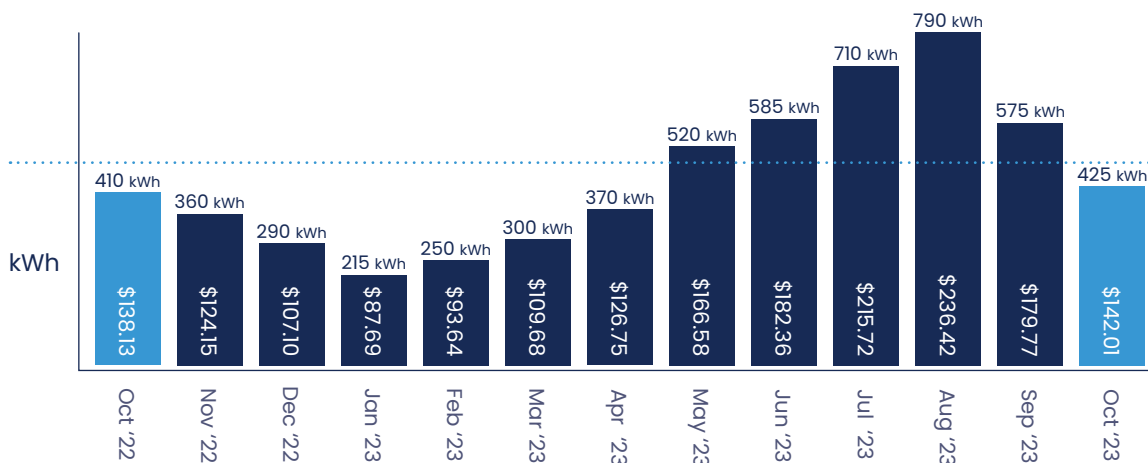
	Previous reading	Current reading	Quantity	Rate	Amount
 Electricity use The cost of your power consumption	30,000	30,425	425 kWh	22.35c per kWh	\$94.99
 Daily supply charge The cost to deliver power to your home			31 days	90c per day	\$27.90
 Electricity Authority Levy The cost to fund the Authority's work				.0014c per kWh	\$0.60
Subtotal					\$123.49
GST (15%)					\$18.52
Total					\$142.01

Payments since your last bill

September bill of **\$179.77** paid in full on **20 October 2023**.
Thank you!

Here's a breakdown of your electricity consumption and costs

Over the past 12 months, you used **5,390 kWh** of electricity



Average monthly usage*
449 kWh

Average cost per month*
\$147.66

Total annual cost*
\$1,771.87

*12 months rolling average